



Blackboard

Blackboard Academic Suite™

Resolved Issues Report

Release7, Application Pack 3
Blackboard Learning System™
Blackboard Community System™
Blackboard Learning System - Basic Edition
Blackboard Content System™
Blackboard Outcomes System™

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RESOLVED ISSUES REPORT

Overview

This document includes a report of the issues resolved in release 7.1 of the *Blackboard Academic Suite*.

A resolved issue is a software problem from a previous build of *Blackboard Learning System*, *Blackboard Community System*, or *Blackboard Content System* that has been fixed. Issues that are found in the application and not resolved are reported as Known Issues.

Understanding the Resolved Issues Report

The Resolved Issues report consists of five columns of information:

- **ID.** An internal ID number used to track this issue within Blackboard. Please reference this number when contacting Blackboard Product Support about a specific issue.
- **Subsystem.** The system within the Blackboard Academic Suite this issue is related to. For example, if an issue is related to the adding Announcements, it will be located in the Announcements subsystem. This report is sorted by subsystem.
- **Severity.** Severity refers to the impact of this issue on the application; the lower the severity the more serious the issue. Issues in this report are sorted by severity within each subsystem.
- **Reported in Build.** This is the build number that the issue was found in; either by Blackboard Quality Assurance or a client. Builds that have not been released to clients may appear in this column; these are internal Blackboard builds of the product. These issues also appear in builds that clients are running.
- **Issue Description.** A brief synopsis of the issue and a workaround if applicable. Please contact Blackboard Product Support if you have additional questions about a specific issue.

Id	Reported in Build	Subsystem	Severity	Issue Description
AS-91182	6.2.3.19 / 2.0.2.8	Content System - Content	3 - Medium	Entering Invalid values on the "Find Folder" page results in a "Page cannot be displayed" error message.
AS-91190	6.2.3.19 / 2.0.2.8	Content System - Content	3 - Medium	Multiple files are displayed in the search results when a file is overwritten.
AS-91438	6.2.3.19 / 2.0.2.8	Content System - Content	3 - Medium	Email sent with spaces in the 'To' Field.
AS-91496	6.3.1.268 / 2.3.1.203	Content System - Search	2 - High	The Advanced Search page in the Content System is displaying fields that are disabled on the Content Metadata Available page.
AS-96378	6.3.1.424 / 2.3.1.342	Content Exchange (Learning System) Course/Organization Management (Learning System)	3 - Medium	Users can create course IDs that include a slash character.
AS-99332	7.1.264.3	Discussion Board	3 - Medium	The First/Last Name order is not localized in the Discussion Board.
AS-99688	7.1.324.6	Discussion Board	4 - Low	The total number of participants for an entire Discussion Board, as reported under Course Control Panel > Discussion Board, is the sum of all values for "Total Participants" for each forum in that discussion board. This should be a count of distinct participants.
AS-99951	7.1.324.14 7.1.391.4 7.1.467.15 7.2.261.0 7.2.330.25 7.3.65.0	Discussion Board Gradebook (Learning System)	3 - Medium	An Error is displayed for a grade thread when the display option is changed to Letter and the override field is given a letter as a grade.
AS-100183	7.1.324.6	Discussion Board	3 - Medium	Instructors should have the ability to customize how the author is presented in the Discussion Board.
AS-102324	7.1.391.0	Discussion Board	3 - Medium	The Collect feature in the Discussion Board does not mark messages as read.
AS-103266	7.2.261.1	Content System - Basic Portfolios	2 - High	The Received Portfolios view does not currently display the Legacy Portfolios received by a user.
AS-103352	7.2.261.1	Outcomes Portfolios (Caliper)	3 - Medium	The Preview for the Outcomes Portfolio template does not open in pop-up window.

Id	Reported in Build	Subsystem	Severity	Issue Description
AS-103481	7.2.261.1	Outcomes Portfolios (Caliper)	3 - Medium	A pop-up window is not displayed for the Outcomes portfolio when it is unavailable.
AS-103989	7.2.285.0 7.2.311.0	Evidence Area (Caliper) Workspaces (Caliper)	3 - Medium	Although the user has the appropriate privilege, the error message "Either you are not logged in or you do not have the appropriate privileges to perform this action" is displayed.
AS-104117	7.2.285.0	Goals and Objectives (Caliper)	3 - Medium	The system is not suggesting a new ID when adding a duplicate Expected Outcome.
AS-104130	7.2.285.0	Customized Lists Framework (Caliper)	3 - Medium	An Access Denied message is displayed when a course secure manager attempts to remove a column on the Course Objective Customize list page.
AS-104152	7.2.285.0	Outcomes Portfolios (Caliper)	3 - Medium	The Success Receipt message is not displayed when submitting the Reflection on the Manage Content Page.
AS-104614	7.2.x	Updater: Installation /Uninstallation	2 - High	The Updater is not setting the ownership of new content directories (paths under <bbhome>/content) to the correct user. Instead of being set to bbuser the owner is set to root. The application is unable to write anything to those directories after update unless the owner is changed to bbuser.
AS-104745	7.2.311.0	Deployments (Caliper)	2 - High	Users are unable to view a Survey deployed from Education Experience.
AS-104972	7.2.285.0	Surveys (Caliper)	2 - High	When a survey is deployed, it becomes read-only. The editor should not edit a deployed survey but make a copy of it before starting the edit. The copy is indeed made but the questions on the page are actually the questions from the original survey. Operations on these questions will not affect the copied survey but will affect the original questions in the deployed survey.
AS-105110	7.2.311.0 7.3.x	Content System	3 - Medium	On the System Admin tab (under Blackboard Content system, Custom Metadata) the system admin can define new metadata definitions. The system admin can also select which metadata content is available (under Blackboard Content system, Settings, Feature and Tool availability, under 2 (Feature availability)). Even when the Custom Metadata has been disabled the metadata fields are still visible under Advanced search in Content collection.

Id	Reported in Build	Subsystem	Severity	Issue Description
AS-105144	7.1.467.0	Discussion Board	3 - Medium	When a discussion board page is loaded, especially over a slower connection, the following message appears for a few moments in place of the message header and body: "Click Here to view alternate content for browsers that do not support IFRAMES."
AS-105368	7.2.330.25 7.3.x	Discussion Board Performance Dashboard (Learning System)	4 - Low	The Discussion Board Message Counts in the Performance Dashboard are not the correct counts.
AS-105489	7.1.1.104	Content (Learning System)	2 - High	User attempts to access a content object via URL fail if the user is not authenticated. Users receive an error message instead of being taken to a page where the user can authenticate and then view the content.
AS-105499	7.1.391.5	Discussion Board	3 - Medium	Any user can view draft postings through the Discussion Board Collect feature.
AS-105522	7.1.467.0 7.3.42.0	Content System - Content	3 - Medium	An error message is displayed while accessing the General Metadata link through Read / Write Pass.
AS-105701	7.1.467.23 7.2.330.34	Discussion Board	3 - Medium	The Left Navigation frame is not visible after clicking the Collect button in the Thread Detail page.
AS-105702	7.1.467.23 7.2.330.34	Discussion Board	3 - Medium	An inappropriate pop-up message "select destination location for copy" appears even though the forum name is a duplicate.
AS-105787	7.1.467.0 7.1.467.26 7.2.330.8	Discussion Board	3 - Medium	The "Total Views" in the thread detail page displays and increases the count even though a single attempt is made.
AS-105904	7.2.366.0 7.3.65.0 7.2.x	Discussion Board	3 - Medium	The replies for a thread are displayed on the Thread List page instead of the Thread Detail page.
AS-106277	7.1.467.0 7.2.330.8	Discussion Board What's New	3 - Medium	Replying to a New Discussion Thread Post accessed through the What's New module displays an error.
AS-107247	7.3.x	User Management	4 - Low	Using Create Account with multibyte characters results in the display of strange characters on success page.